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Date: 31st July 2018

Your ref:

Our ref: n/a

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Dear Sir

Re: Proposed Conditions relating to Naaz Indian Retsaraunt.

Further to our meeting on the 17th July 2018 at the Council Offices on West Paddock I write to follow up our discussion.

You indicated that either you or your brother, Dilshad would be stepping back in to take control of the restaurant and you were keen to return it back to its former glory. Shortly after the review documentation was served you stated that the tenant Enyaet Ali walked away from the business and it has been closed ever since.

You also recognised that things were not as they should be and you were agreeing some sort of improvement plan. At this time you also mentioned you needed the list of work that was outstanding from a food safety perspective.

You asked what the likely outcome of the review would be and due to your willingness to get to grips with the issues and the fact the premises would be shut until you felt it was ready to open I saw no need to ask the Committee to consider a suspension or indeed a revocation. The final decision will be down to the Licensing Committee but if parties can agree, it provides some assistance to the Committee on arriving at a satisfactory outcome.

My proposal was to look at some improved conditions, having looked at the existing licence many of the conditions are outdated and no longer relevant, I have sought to address the root cause of the problems which were essentially poor quality staff, no management accountability and an opaque structure of responsibility. I have attached 2 documents, the first is the existing conditions on the licence, and the 2nd is the proposed conditions.

The hearing has been arranged for 2pm on the 20th August 2018 and further documentation will be sent to you in the coming weeks.

Yours Faithfully.

Mark Marshall

Head of Licensing

South Ribble Borough Council

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Proposed Conditions Nazz, 1 Club Street

1. A Challenge 25 proof of age policy shall be implemented and adhered to. Any person who looks or appears to be under the age of 25 shall be asked to provide identification that they are over the age of 18. The following are the only forms of identification acceptable:
 - i) A recognised proof of age scheme accredited under the British Retail Consortium's Proof of Age Standards Scheme (PASS).
 - ii) Photo driving licence
 - iii) Passport
 - iv) Official ID card issued by HM Forces or European Union bearing a photograph and date of birth of the holder.

If no suitable identification is provided the sale of alcohol to them will be refused.
2. All staff involved in the sale of alcohol shall receive suitable training in relation to the proof of age scheme to be applied upon the premises. All staff receive regular refresher training at intervals of at least 6 months. Records to evidence this will be made available to officers upon request.
3. Suitable signage will be displayed to specify the Challenge 25 policy is in place.
4. CCTV must be installed internally and externally at the premises and must comply with the following:
 - i) Appropriate signage alerting customers to CCTV recording must be displayed in conspicuous positions on the premises.
 - ii) The CCTV system must be installed, maintained and operated to the reasonable satisfaction of Lancashire Constabulary.
 - iii) The system must record all hours the premises are open to the public.
 - iv) Recordings must display the correct date and time.
 - v) Digital recordings must be held for a minimum period of 21 days.
 - vi) A staff member who is conversant with the operation of the CCTV system will be on the premises at all times the premises are open to the public. This staff member will be able to show Police, Responsible Authorities or an authorised person recent data or footage with the absolute minimum of delay when requested and provide footage in a viewable format within 48 hours of request, with minimum delay.
 - vii) The licence holder must notify the Police licensing unit on any occasion when the CCTV is to be inoperative for a period in excess of 1 working day and shall provide a certificate from a competent person stating the reason for the system being inoperative and the measures which have been taken to satisfy the conditions of this licence.
 - viii) Bi-annually documented maintenance checks by a suitably qualified CCTV engineer must be made of the CCTV system to ensure that the system is in good working order and is operating in compliance with the conditions of this licence.
5. At least one Personal Licence holder will be available while the supply or sale of alcohol is being undertaken (whose identity will be known to all other staff engaged in the supply or sale of alcohol) except in the case of emergency.
6. Another staff member will be nominated to act for the Designated Premises Supervisor, in their absence, whose identity is known by all other staff when such absence occurs.

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- 7 Records must be kept on the premises for each member of staff and include the following:
- i) Documented evidence of their right to work in the UK, including copy of their passport
 - ii) Any relevant qualifications, for example food hygiene or Personal Licence
 - iii) Authority from the licence holder to work at the premises and the date which their employment commenced

These records will be made available to the Police, relevant authority or authorised person on request.

- 8 All staff members must be identifiable by means of either a set uniform or clearly displaying a badge on their person identifying them as a staff member.
- 9 The primary purpose of the premises will be that of a restaurant / bistro / cafe serving food; the sale of alcohol will be ancillary to this use.
- 10 No persons under the age of 18 shall be permitted on the premises after 21.00 hours unless accompanied by an adult.
- 11 The supply of intoxicating liquor will be by waiter / waitress service only and only to persons seated at tables. Meals and substantial refreshment will be available at all times the premises are open to the public.